

Service Announcement

August 11, 2014

TO: CTS Nearline Storage Customers

CTS E-mail Vault Customers

FROM: Kay Metsker

CTS Server/Storage Support Manager

SUBJECT: Rate Reduction for CTS Nearline Storage Service

Consolidated Technology Services (CTS) is pleased to announce a reduction in the rate for Nearline Storage from the current rate of \$2.27 managed gigabytes per month to \$1.27 managed gigabytes per month. The CTS WaSERV ("Vault") e-mail archiving service uses Nearline Storage, so this rate reduction applies to that service as well. This change will be implemented on September 1, 2014.

Nearline Storage is sometimes referred to as Content Addressable Storage or CAS storage. The billing service offering number for this service is 1736.

This change is in response to the continued rapid growth in use of the Nearline Storage service. Costs of the service remain relatively constant while usage increases, resulting in lower per-unit costs. CTS is committed to passing on these savings when and where possible.

Additional information regarding this announcement will be provided to impacted customers as needed.

For questions or comments, please contact Kay Metsker, $\underline{\text{Kay.Metsker@cts.wa.gov}}$, or the CTS Service Desk, 360-753-2454 or $\underline{\text{servicedesk@cts.wa.gov}}$